

## Patient Care

### Patient Consent for Text Message or Email Communication

Patient Privacy is important to us, and Carlton Group Practice would like to communicate with you regarding any activities that may be of interest, which means that we need your consent.

This may include using emails to provide updates on new developments at the practice, and the use of text messaging to send patients reminders about details of their next appointment.

Emails and text messages are generated using a secure facility, but because they are transmitted over a public network they may not be secure. Email and text communication will never be used for urgent communications. Your contact details will be used solely in relation to healthcare services offered by the practice and you can choose to opt out of the services at any time by contacting reception.

Your Name	
Date of Birth	
First Line of Address	
Home Telephone No:	

#### Text Messages

I consent to the practice contacting me by text message for the purposes of health promotion and for arranging appointment services.

I acknowledge that appointment reminders by text are an additional service and that these may not take place on all / or on any occasion, and that the responsibility of attending appointments or cancelling them still rests with me. I can cancel the text message facility at any time.

Text messages are generated using a secure facility however I understand that they are transmitted over a public network onto a personal telephone and as such may not be secure, however the practice will not transmit any information which would enable an individual patient to be identified.

I agree to advise the practice if my mobile number changes or if this is no longer in my possession.

**Mobile Number:** \_\_\_\_\_

#### Emails

From time to time we may send you emails updating you of events in the practice. If you would like to receive these updates, please let us have your email address

**Email address:** \_\_\_\_\_

**Patient Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

*The practice does not share mobile phone or email contact details with any external organisation.*